



National Finance Center Customer Notification

Date of Notification: May 6, 2010

Subject: Emergency EmpowHR Reports

Database/Customer(s) Affected: EmpowHR

Dear Customer:

Users may be experiencing difficulty running EmpowHR reports. Emergency maintenance is being performed. All other EmpowHR functions are available.

We will provide a follow-up Customer Notification once the issue is resolved.

If you have any questions regarding this notification, please contact NFC's EmpowHR Help Desk at 1-888-367-6955 or EmpowHR@usda.gov.

DRA/M6-10-037

“Tip of the Week”

Agencies are reminded to enter their requests for manual payments/adjustments on the Manage Adjustments screen and their written inquiries on the Manage Inquiries screen under Inquiry. This will ensure the timely processing of these requests.